



SOUTH MILWAUKEE WASTEWATER 2022 SANITARY SEWER LINING PROJECT

Project Contacts

Visu-Sewer: 262-695-2340

24-hour Project Help Line: 888-876-8478

October 20, 2022

Upcoming Sewer Maintenance

Visu-Sewer has been contracted by the city to rehabilitate the mainline sanitary sewer that your property is connected to. The rehabilitation process will include high-pressure cleaning of the sanitary sewer, and then installation of a cured in-place liner inside the sewer main. The liner renews the existing sanitary sewer main to the condition of a new pipe without the inconvenience of conventional digging.

Schedule

The project will be completed in two phases. The first phase will consist of high-pressure cleaning and televising of the sanitary sewer. This work is anticipated to begin **October 24th** and will continue for approximately 4 weeks. The second phase is the installation of the liner. It is anticipated that the second phase will be completed by the end of the year.

Plumbing Concerns

The sewer cleaning process uses high-pressure water that may push water out of plumbing traps and fixtures. This happens most commonly when there is a problem with the building's plumbing vent. It will be most evident by some clean water appearing around floor drains or water level rising inside of toilet bowls. If this occurs, please pour water down all floor drains and rarely used sinks, tubs, or toilets to ensure that you do not have a dry sewer trap. **If you have any plumbing concerns during this project, you should contact the 24-hour Project Help Line at 1-888-876-8478 before calling a plumber.**

Service Restrictions

The contractor will notify individual property owners with door hangers the day prior to liner installation. **Please check your front and side doors for this notice at the end and beginning of each day.** The door hangers will notify you of when the sewer liner installation is going to impact your sewer service lateral.

During this timeframe the contractor will ask you to reduce water usage to help prevent sewage backups. **Please do not use bathtubs, dishwashers, or washing machines during this time.** Heavy water usage during this work could cause sewage backups. Sewer liner installation is normally completed in one day and once completed you can return to using water normally for the remainder of the project.